Credentia
CNA365®
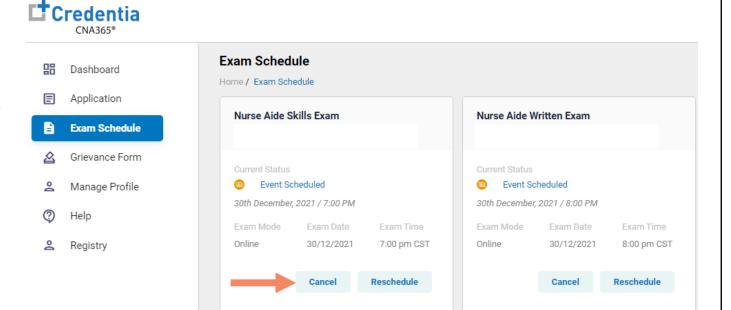
How to Cancel or Reschedule an Exam
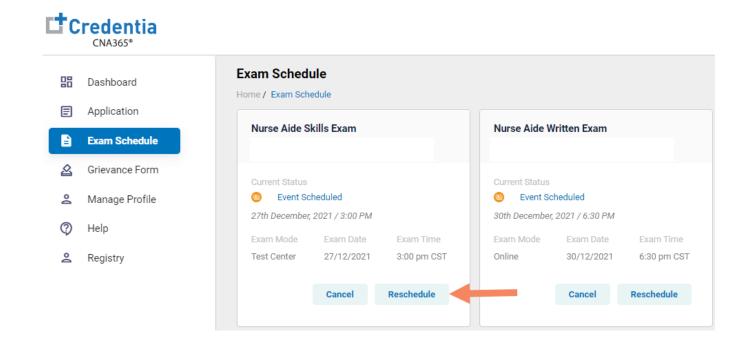
➢ Select the "Cancel" button for the exam you wish to cancel

➢ When you cancel an exam, a voucher will be automatically applied to your account and will appear in your shopping cart for use for when you schedule a replacement exam
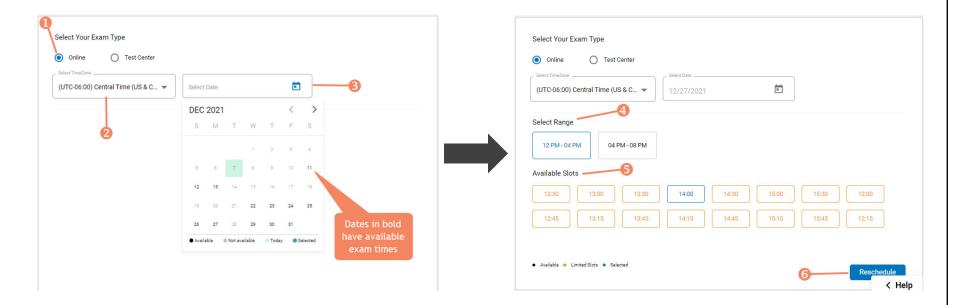

Credentia
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- Grievance Form
- Manage Profile
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- Registry

Exam Schedule

Home / Exam Schedule

Nurse Aide Skills Exam

Current Status
😊 Event Scheduled
30th December, 2021 / 7:00 PM

Exam Mode	Exam Date	Exam Time
Online	30/12/2021	7:00 pm CST

Cancel   Reschedule

Nurse Aide Written Exam

Current Status
😊 Event Scheduled
30th December, 2021 / 8:00 PM

Exam Mode	Exam Date	Exam Time
Online	30/12/2021	8:00 pm CST

Cancel   Reschedule

How to Cancel or Reschedule an Exam
Reschedule Exam

Select "Reschedule" for the desired exam

How to Cancel or Reschedule an Exam
Reschedule Online Written/Oral Exam

To reschedule an online written/oral exam:

1. Select online exam

2. Select your time zone

3. Select your preferred exam date (note that days in bold have exam times available and disabled days have no available exam times)

4. Select your preferred time of day range for the exam date selected

5. Select one of the available time slots

6. Select "Reschedule" button

Dates in bold have available exam times

How to Cancel or Reschedule an Exam
Reschedule Test Center Exam

To reschedule a written/oral or skills exam at a test center:

1. Select Test Center

2. Select your time zone

3. Select your preferred exam date range

4. If your training program provided you with a Test Center ID, select the "Find Test Center" option and enter your Test Center ID

5. Select the "Search" button to find available exam dates

6. Select an available exam date

7. Select a test center from the available list

8. Select a test time from the available list

9. Select "Reschedule" button