

## How to Reset Your Password



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1

Click the “Forgot Password” link on the CNA365® login page

**Credentia**  
CNA365®

Email

Password

[Forgot Password?](#)

Login

Don't have an account? [Sign up](#)

2

Enter your email address and select the “Submit” button

**Forgot Password?**

Enter your Mail ID to receive a reset link

Email

**Submit**

[< Back to Sign In](#)

3

Check your email account for an access code email from Credentia. Enter the access code you received, enter your new password (twice), and select the “Reset Password” button

**Reset Password?**

Email

Access code

New Password

Confirm Password

**Reset Password**

**Back**

Contact Credentia support if you have forgotten your email address